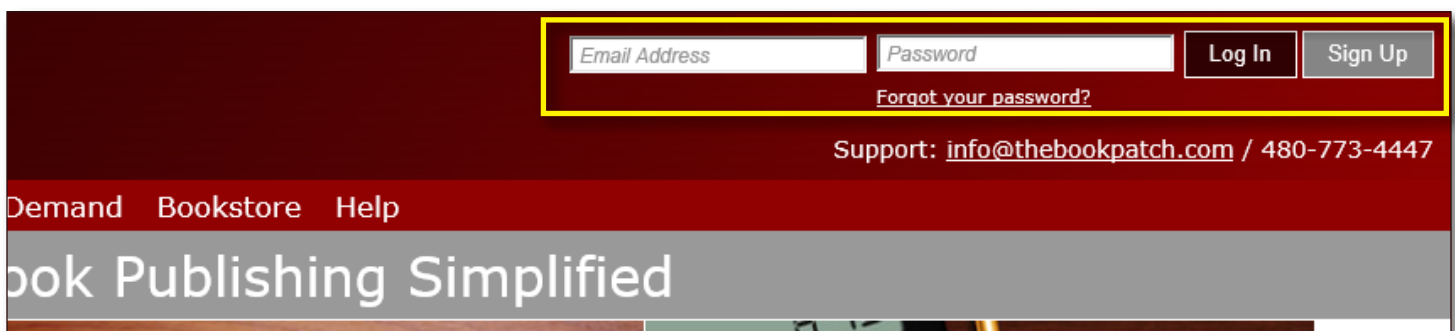


# Cancel eBook Order

These instructions will show you how to cancel an eBook order.

Please Note: Orders must be canceled before midnight (AZ time) of the day the order was originally placed. Orders can not be canceled if an eBook file was already downloaded even if it's the same day of the order. Orders can not be canceled by sending in an email. Orders must be canceled by the member.

1. Login to TheBookPatch.com by entering your email address and password and clicking the **Log In** button at the top right.



Email Address Password Log In Sign Up

[Forgot your password?](#)

Support: [info@thebookpatch.com](mailto:info@thebookpatch.com) / 480-773-4447

Demand Bookstore Help

Book Publishing Simplified

2. After you log in you will be redirected to your Book Dashboard page. Click on the **My Account** link that is located in the upper left hand corner of the site under the logo.



**TheBookPatch**  
Where Books Grow...Since 2009

My Account Book Dashboard Print a Book Print On Demand Bookstore Help

## Book Dashboard

The dashboard below shows up to four (4) of your last books in each category. If you have more than four (4) view the all books.

### My Online Writing Projects

Books I am writing on TheBookPatch

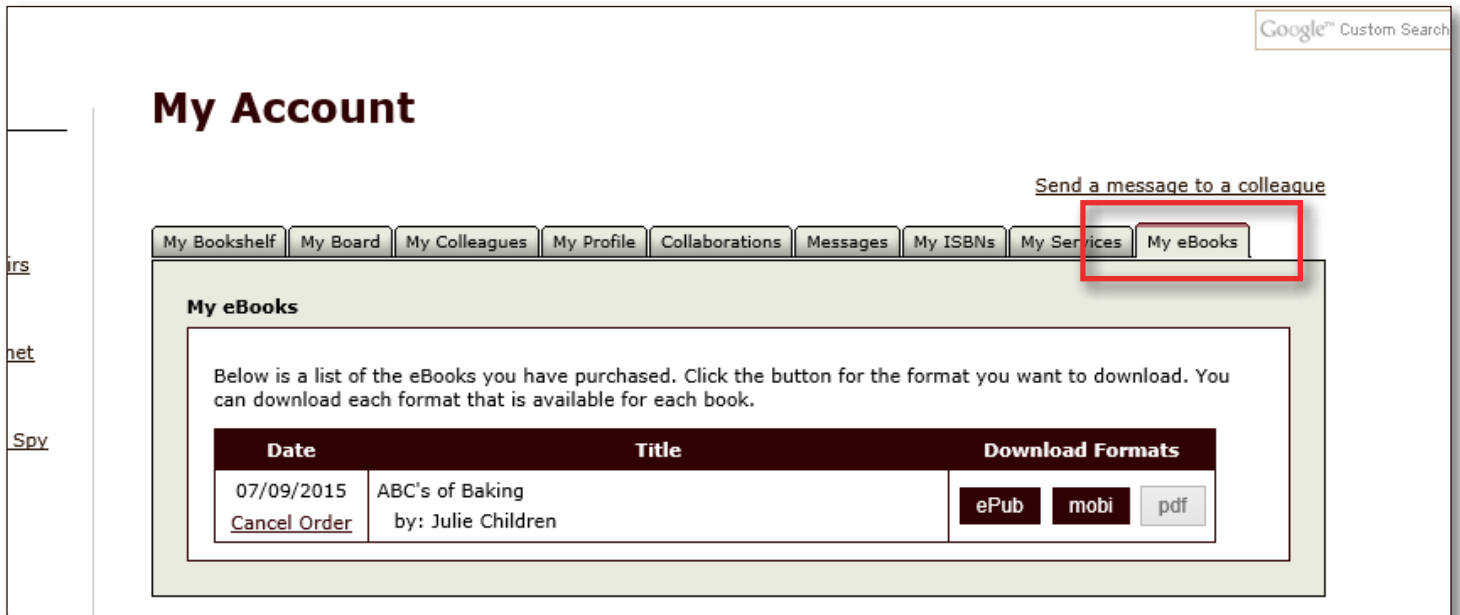
### My First Online Book



**Size:** 6" x 9"  
**Number of Chapters:** 3  
**Date Created:** July 3, 2012

[view details](#)

3. Click the **My eBooks** tab to see all of the eBook orders you have placed.



The screenshot shows the 'My Account' page with a navigation bar containing tabs: My Bookshelf, My Board, My Colleagues, My Profile, Collaborations, Messages, My ISBNs, My Services, and My eBooks. The 'My eBooks' tab is highlighted with a red box. Below the navigation bar, there is a section titled 'My eBooks' with a sub-header 'My eBooks'. Below this sub-header, there is a text block: 'Below is a list of the eBooks you have purchased. Click the button for the format you want to download. You can download each format that is available for each book.' Below the text block is a table with three columns: Date, Title, and Download Formats. The table contains one row of data: 07/09/2015, ABC's of Baking by: Julie Children, and Download Formats (ePub, mobi, pdf). A 'Cancel Order' link is located under the date.

Google™ Custom Search

## My Account

[Send a message to a colleague](#)

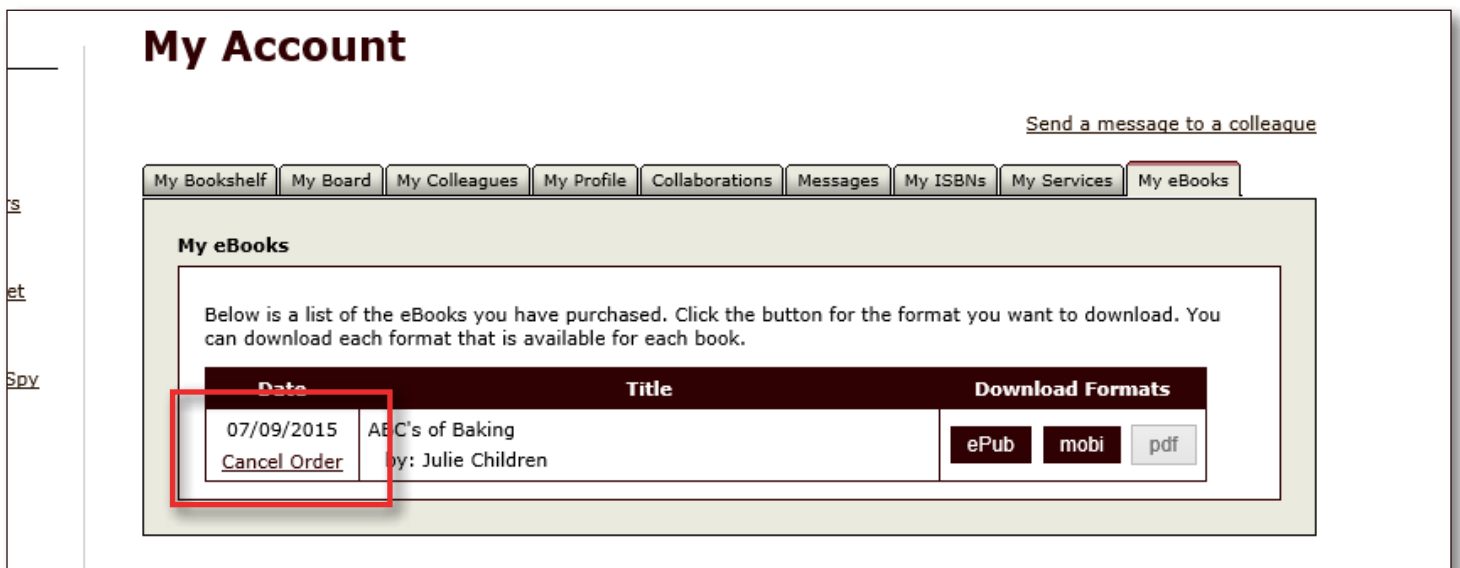
My Bookshelf My Board My Colleagues My Profile Collaborations Messages My ISBNs My Services **My eBooks**

### My eBooks

Below is a list of the eBooks you have purchased. Click the button for the format you want to download. You can download each format that is available for each book.

Date	Title	Download Formats
07/09/2015 <a href="#">Cancel Order</a>	ABC's of Baking by: Julie Children	ePub mobi pdf

4. Click the **Cancel Order** link that is located under the date. If you do not see the link than the order must have been ordered on a previous day in which the order can not be canceled.



The screenshot shows the 'My Account' page with the 'My eBooks' tab selected. The 'My eBooks' section is visible, showing the same table as in the previous screenshot. The 'Cancel Order' link under the date '07/09/2015' is highlighted with a red box.

## My Account

[Send a message to a colleague](#)

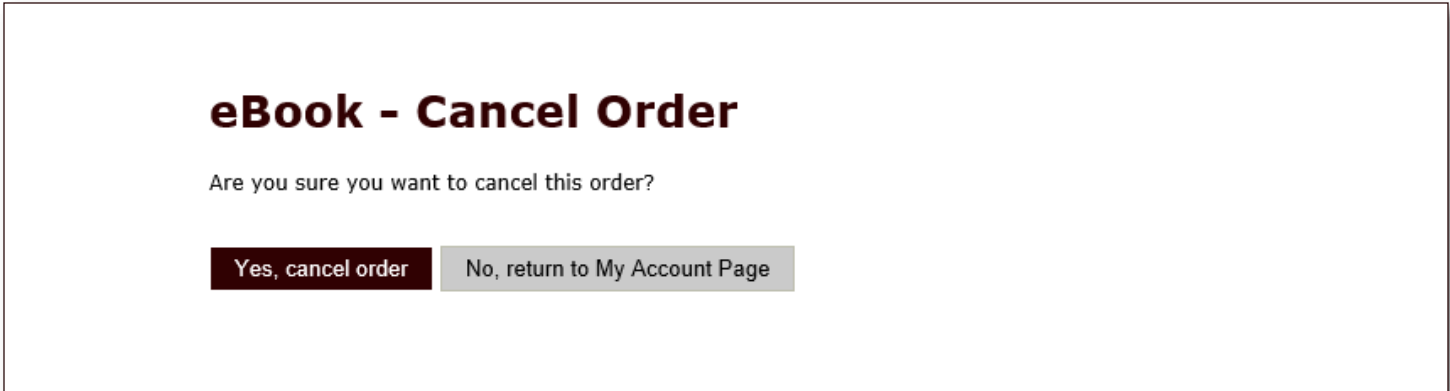
My Bookshelf My Board My Colleagues My Profile Collaborations Messages My ISBNs My Services **My eBooks**

### My eBooks

Below is a list of the eBooks you have purchased. Click the button for the format you want to download. You can download each format that is available for each book.

Date	Title	Download Formats
07/09/2015 <a href="#">Cancel Order</a>	ABC's of Baking by: Julie Children	ePub mobi pdf

5. Click the **Yes, cancel order** button to cancel your order. Click the **No, return to My Account Page** if you decide not to cancel the order.



6. You will return to the My Account page after the order was canceled.

