Clear The Cache in a Web Browser

All web browsers have cache files saved on you computer, cache files make searching the web faster. When you go to any site on the Internet you browser will store all of the files on each page you visit. The browser is suppose to look to see if any of these files have been updated and if so replace them, unfortunately this doesn't always happen and sometimes will generate errors. You can fix this by clearing your web browsers cache files (see instructions below) forcing your browser to download the new files.

Internet Explorer

- 1. Launch Internet Explorer
- 2. Under Tools click Internet Options
- 3. Click the Delete button under the General tab
 - a. Internet Explorer 7
 - i. Click the Delete Files button
 - ii. Click the Close button when finished
 - b. Internet Explorer 8 and 9
 - i. Make sure the Temporary Internet Files check box is checked and click the Delete button
 - ii. Click the Cancel button when finished
- 4. Return to www.TheBookPatch.com

<u>Firefox</u>

- 1. Launch Firefox
- 2. Under Tools click Options
 - a. Firefox 3.6
 - i. Under the Advanced tab click the Clear Now button
 - b. Firefox before version 3.6
 - i. Under Privacy tab click the Settings button in the Private Data section
 - ii. Make sure the Cache check box is checked and click the \mathbf{OK} button
- 3. Click the **OK** button in the Options window to close it
- 4. Return to www.TheBookPatch.com

<u>Chrome</u>

- 1. Open Chrome
- 2. In the upper right corner, click on the wrench icon button
- 3. Select Options from the drop down menu
- 4. Under the "Under the Hood" tab, click the Clear browsing data... button
- 5. Make sure that the **Empty the cache** check box is selected
- 6. Click the Clear browsing data button
- 7. Click the Close button in the Options window
- 8. Return to www.TheBookPatch.com

<u>Safari</u>

- 1. Open Safari
- 2. Press Control-Alt-E
- 3. Click the **Empty** button
- 4. Return to www.TheBookPatch.com